

**Attachment 2  
To SBC's Response to  
Specific Allegations**

**Letter from Jack R. Goldberg, Commissioner,  
Connecticut Department of Public Utility Control,  
to Paul K. Mancini, Assistant General Counsel,  
SBC Communications Inc. (May 26, 1998)**



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC UTILITY CONTROL

JACK R. GOLDBERG  
Commissioner

May 26, 1998

Mr. Paul K. Mancini  
Assistant General Counsel  
SBC Communications Inc.  
Legal/Regulatory  
175 East Houston Street - 12<sup>th</sup> Floor  
San Antonio, Texas 78205

Mr. Mancini:

Several weeks ago I had the occasion to be provided a tour of the AT&T OSS development center. In the course of conversation, executives of AT&T several times remarked about the unprecedented support provided by SBC to AT&T in Texas.

The Connecticut DPUC is currently conducting an examination of the merger application of SBC. As the lead Commissioner in those proceedings I must assure myself that the mechanized systems and administrative procedures that could be employed by SNET are the best available.

The remarks offered by the AT&T representatives last week suggest that SBC may have something that warrants consideration in the context of these proceedings. Accordingly, I would like to ask the favor of seeing your OSS operations at some time in the near future in order to properly evaluate the proposals that have been made to date by the interested parties in my proceeding.

Anything you can do to facilitate this request would be greatly appreciated.

Respectfully,

A handwritten signature in cursive script that reads "Jack R. Goldberg".

Jack Goldberg

**Attachment 3  
To SBC's Response to  
Specific Allegations**

**Appendix OSS – Resale and UNE,  
Prepared for PacBell's 271 Workshop**

## **APPENDIX OSS - RESALE & UNE**

## ACCESS TO OPERATIONS SUPPORT SYSTEMS

### 1. General Conditions

1.1 This Appendix sets forth the terms and conditions under which PACIFIC provides access to PACIFIC'S operations support systems (OSS) "functions" to CLEC for pre-ordering, ordering, provisioning, maintenance/repair and billing.

1.2 Resale and Unbundled Network Elements (UNE) functions will be accessible via electronic interface, as described here, where such functions are available. Manual access is available for all pre-ordering, ordering, provisioning, and billing functions via the Local Service Center (LSC). Repair and maintenance functions are available in a manual mode through the Local Operations Center (LOC). In areas where Resale and UNE order functions are not available via an electronic interface for the pre-order, ordering and provisioning processes, PACIFIC and CLEC will use manual processes. Should PACIFIC develop electronic interfaces for these functions for itself, PACIFIC will offer electronic access to CLEC.

1.3 CLEC agrees to utilize PACIFIC electronic interfaces, as described herein, only for the purposes of establishing and maintaining Resale services or UNEs through PACIFIC. CLEC agrees that the ordering interface will only support those Resale and UNE services for which industry standard ordering conventions have been adopted by the OBF, and implemented by PACIFIC. In addition, CLEC agrees that such use will comply with the summary of SBC's Operating Practice 113, as attached to the User ID request form. *[If ADR in InterConnection Agreement (ICA): The Alternative Dispute Resolution (ADR) process set forth in the ICA shall apply to any issues which arise under this Appendix, including any alleged non-compliance with these security guidelines. If no ICA with ADR provision: Failure to comply with such security guidelines may result in forfeiture of electronic access to OSS functionality.]*

1.4 CLEC's access to pre-order functions described in 2.2.2 and 2.3.2 will only be used to view Customer Proprietary Network Information (CPNI) of another carrier's end-user where CLEC has obtained an authorization for release of CPNI from the end user and has obtained an authorization to become the end user's local service provider. CPNI, includes customer name, billing and residence address, billing telephone number(s), current participation in Voluntary Federal Customer Financial Assistance Program, Telephone Relay, and other similar services, and identification of PACIFIC features and services subscribed to by customer. The following additional terms shall apply to CLECs access:

1.4.1 For business customers, prior to accessing such information, CLEC shall provide PB/NB with a written or electronic statement indicating that it has obtained the customer's approval (verbal or written) to receive such information. Where accessing such information via an electronic interface, CLEC shall have obtained an authorization to become the end user's local service provider. CLEC shall receive and retain such information in conformance with the requirements of 47 USC 222 (and implementing FCC decisions thereunder).

1.4.2 For residence customers, prior to accessing such information, CLEC shall, on its own behalf and on behalf of PACIFIC, comply with all applicable requirements of Section 2891 of the California Public Utilities Code and 47 USC 222 (and implementing FCC decisions thereunder), and, where accessing such information via an electronic interface, CLEC shall have obtained an authorization to become the end user's local service provider. Accessing such information by CLEC shall constitute certification that CLEC is in compliance with applicable requirements of Section 2891 and Section 222 (and implementing FCC decisions thereunder) and has complied with the prior sentence. CLEC shall receive and retain such information in conformance with the requirements of 47 USC 222 (and implementing FCC decisions thereunder). CLEC agrees to indemnify, defend and hold harmless PACIFIC against any claim made by a residence customer or governmental entity against PACIFIC or CLEC under Section 2891 or Section 222 (and implementing FCC decisions thereunder) or for any breach by CLEC of this section.

1.4.3 CLEC's obligation to obtain authority prior to accessing CPNI electronically, as set forth in the preceding provisions, is subject to modification in accordance with any governing regulatory decisions expressly addressing this subject matter.

1.5 By utilizing the electronic interfaces described herein to access OSS functions, where CLEC has direct ordering capability, CLEC agrees not to knowingly alter any applicable Resale rates and charges where they are subject to the terms of this Agreement and applicable PACIFIC tariffs or PACIFIC UNE rates and charges per the terms of this Agreement. CLEC agrees to use reasonable business efforts to submit orders that are correct and complete. PACIFIC will use reasonable business efforts to reject for processing CLEC orders which are not correct and complete. The Parties agree to conduct internal and independent reviews for accuracy.

1.6 The Information Services (I.S.) Call Center provides a technical support function for the OSS interfaces described in this Appendix. CLEC will also provide a single point of contact for technical issues related to the electronic interfaces.

1.7 PACIFIC and CLEC will establish interface contingency plans and disaster recovery plans for the pre-ordering, ordering and provisioning of Resale and UNE.

1.8 The Parties will follow the final adopted guidelines of Change Management as established in the OSS OII proceedings, as may be modified from time to time in accordance with the Change Management principles.

1.9 If CLEC elects to utilize electronic interfaces based upon industry guidelines for Resale or UNE, PACIFIC and CLEC agree to participate in or abide by resolutions of the Order and Billing Forum (OBF) and the Telecommunications Industry Forum (TCIF) to establish and conform to uniform industry guidelines for electronic interfaces for pre-order, ordering, and provisioning. Neither Party waives its rights as participants in such forums or in the

implementation of the guidelines. To achieve system functionality as quickly as possible, the Parties acknowledge that PACIFIC may deploy these interfaces with requirements developed in advance of industry guidelines. Thus, subsequent modifications may be necessary to comply with emerging guidelines, consistent with Section 1.9 of this Appendix. CLEC and PACIFIC are individually responsible for evaluating the risk of developing their respective systems in advance of guidelines and agree to support their own system modifications to comply with new requirements. In addition, PACIFIC has the right to define LSR Usage requirements according to the General Section 1.0, paragraph 1.4 of the practices in the OBF Local Service Ordering Guidelines (LSOG), which states: "Options described in this practice may not be applicable to individual providers tariffs; therefore, use of either the field or valid entries within the field is based on the providers tariffs/practices."

1.11 CLEC is responsible for obtaining operating system software and hardware to access OSS functions as specified in the document "Requirements for Access to Pacific Bell OSS Functions." This provision is subject to modification in accordance with any governing regulatory decisions expressly addressing this subject matter. *[If similar language exists in ICA, this paragraph may be deleted.]*

## 2. Pre-Order

2.1 Where available to PACIFIC, PACIFIC will provide real time access to pre-order functions to support CLEC ordering of Resale services and UNE via the electronic interfaces described herein. The Parties acknowledge that ordering requirements necessitate the use of current, real time pre-order information to accurately build service orders. The following lists represent pre-order functions that are available to CLEC:

### 2.2 Pre-ordering functions for Resale include:

2.2.1 features and services available at a valid service address (as applicable);

2.2.2 access to customer proprietary network information (CPNI) for PACIFIC retail or resold services for pre-ordering will include: billing name, service address, billing address, service and feature subscription, directory listing information, long distance carrier identity, and pending service order activity. CLEC agrees to comply with the conditions as described in Section 1.4 of this Agreement;

2.2.3 a telephone number (if the end user does not have one assigned) with the end user on-line;

2.2.4 service availability dates to the end user;

2.2.5 information regarding whether dispatch is required;

2.2.6 Primary Interexchange Carrier (PIC) options for intraLATA toll (when

available) and interLATA toll;

2.2.7 service address verification.

2.3 Pre-ordering functions for UNE include:

2.3.1 features and services available at a valid service address (as applicable);

2.3.2 access to customer proprietary network information (CPNI) for PACIFIC retail or resold services for pre-ordering will include: billing name, service address, billing address, service and feature subscription, directory listing information, long distance carrier identity, and pending service order activity. CLEC agrees to comply with the conditions as described in Section 1.4 of this Agreement;

2.3.3 a telephone number (if the end user does not have one assigned) with the end user on-line;

2.3.4 service availability dates to the end user;

2.3.5 information regarding whether dispatch is required;

2.3.6 Primary Interexchange Carrier (PIC) options for intraLATA toll (when available) and interLATA toll;

2.3.7 service address verification.

2.4. Electronic Access to Pre-Order Functions: PACIFIC will provide CLEC access to the following system:

2.4.1 Resale Services Pre-order System Availability:

2.4.1.1 Service Order Retrieval and Distribution (SORD) is available for the pre-order function of viewing the CPNI, when SORD is used to order PACIFIC resale service.

2.4.1.2 StarWriter is available for the pre-ordering functions listed in section 2.2 when StarWriter is used to order PACIFIC single line, basic exchange, residential resale services.

2.4.2 Resale and UNE Pre-order System Availability:

2.4.2.1 DataGate is a transaction-based data query system through which PACIFIC provides CLEC access to pre-ordering functions. This gateway is a Transmission Control Protocol/Internet Protocol (TCP/IP) gateway and allows CLEC to access the pre-order functions for Resale services and UNE by CLEC developing its own end-user interface.



PACIFIC and CLEC agree to cooperate in developing and implementing an electronic communication interface that will be consistent with industry guidelines developed by the OBF and the TCIF, assuming they are different from that which PACIFIC is providing.

2.4.2.2 VeriGate is an end-user interface developed by PACIFIC that provides access to the pre-ordering functions for Resale Services and UNE. VeriGate may be used in connection with electronic or manual ordering. VeriGate is accessible via Toolbar.

2.4.2.3 CLEO is a PACIFIC system which is available to provide the CLEC with pre-order functions for Resale Service and UNE, with the exception of viewing CPNI. CLEO will be replaced by VeriGate.

### 2.5 Other Pre-order Function Availability:

2.5.1 Where pre-ordering functions are not available electronically CLEC will manually request this information from PACIFIC'S LSC for inclusion on the service order request.

## 3. Ordering/Provisioning

3.1 PACIFIC will provide access to ordering functions to support CLEC provisioning of Resale services and UNEs via the OSS interface described below. To order Resale services and UNEs, CLEC will format the service request to identify what features, services, or elements it wishes PACIFIC to provision in accordance with PACIFIC LSOR and other ordering requirements which have been reviewed and discussed by both parties. PACIFIC will provide CLEC access to the following interface:

### 3.2 Resale Services Order Request System Availability:

3.2.1 Pacific Bell Service Manager (PBSM) is available for ordering Centrex and ISDN Resale Services.

3.2.2 Service Order Retrieval and Distribution (SORD) system supports the ordering of all Resale Services.

3.2.3 StarWriter supports the order generation of single line, basic exchange, residential resale services.

### 3.3 Resale and UNE Service Order Request Ordering System Availability:

3.3.1 PACIFIC makes available to CLEC an Electronic Data Interchange (EDI) interface for transmission of PACIFIC ordering requirements via formats provided on the Local Service Request (LSR) as defined by the Ordering and Billing Forum (OBF) and via EDI mapping as defined by TCIF. In ordering and provisioning Resale, CLEC and PACIFIC will

utilize industry guidelines developed by OBF and TCIF EDI to transmit data based upon PACIFIC'S Resale ordering requirements. In ordering and provisioning UNE CLEC and PACIFIC will utilize industry guidelines developed by OBF and TCIF EDI to transmit data based upon PACIFIC'S UNE ordering requirements. In addition, Number Portability will be ordered consistent with the OBF LSR and EDI process. EDI ordering functionality will be made available as negotiated in time frames mutually acceptable to PACIFIC and CLEC.

3.3.2 CESAR supports the ordering of unbundled dedicated transport and local interconnection trunks. In ordering and provisioning unbundled dedicated transport and local interconnection trunks, CLEC and PACIFIC will utilize industry guidelines developed by OBF based upon PACIFIC ordering requirements.

3.3.3 - LSR Exchange (LEX) is a graphical user interface provided by PACIFIC that provides access to the ordering functions for Resale Services and UNE.

#### 3.4 Provisioning for Resale services and UNE:

3.4.1 PACIFIC will provision Resale Services and UNE as detailed in CLEC order requests. Access to status on such orders is provided via the following electronic interfaces:

3.4.1.1 Pacific Bell Order Dispatch (PBOD) functions via DataGate allows CLEC to check status of basic exchange service orders that require field work.

3.4.1.2 In cases of EDI ordering, PACIFIC provides CLEC with an EDI interface for transferring and receiving orders, Firm Order Confirmation (FOC), service completion, and, as available, other provisioning data and information. PACIFIC will provide CLEC with a FOC for each Resale and UNE service request. The FOC will include: purchase order number, telephone number, Local Service Request number, due date, Service Order number, and completion date. Upon work completion, PACIFIC will provide CLEC with an 855 EDI transaction-based Order Completion that states when that order was completed. CLEC may submit supplement requests via the 860 EDI transaction, and, where available, PACIFIC will provide CLEC an 865 EDI transaction-based Completion notice.

#### 4. Maintenance/Repair

4.1 Two real time electronic interfaces are accessible to place and check the status of trouble reports for both Resale and UNE. CLEC may access these functions via the following methods:

4.1.1 Pacific Bell Service Manager (PBSM) allows CLECs to perform MLT, issue trouble tickets, view status, and view trouble history on-line.

4.1.2 Electronic Bonding Interface (EBI) is an interface that is available for

trouble report submission and status updates. This EBI conforms to ANSI guidelines T1.227:1995 and T1.228:1995, Electronic Communications Implementation Committee (ECIC) Trouble Report Format Definition (TFRD) Number 1 as defined in ECIC document ECIC/TRA/95-003, and all guidelines referenced within those documents, as mutually agreed upon by CLEC and PACIFIC. Functions currently implemented will include Enter Trouble, Request Trouble Report Status, Add Trouble Information, Modify Trouble Report Attributes, Trouble Report Attribute Value Change Notification, and Cancel Trouble Report, as explained in 6 and 9 of ANSI T1.228:1995. CLEC and PACIFIC will exchange requests over a mutually agreeable X.25-based network.

## 5. Billing

5.1 PACIFIC shall bill CLEC for resold services and UNE. PACIFIC shall send associated billing information to CLEC as necessary to allow CLEC to perform billing functions. At minimum PACIFIC will provide CLEC billing information in a paper format or via magnetic tape, as agreed to between CLEC and PACIFIC.

5.1.1 For Resale Services, CLEC may elect to receive Custom Billing Disk/ CD Bill. Custom Billing Disk/ CD Bill provides an electronic bill with the same information as a paper bill along with various reporting options. (Charges will be provided to interested carriers via their Account Manager.)

5.2 Electronic access to billing information for Resale Services will also be available via the following interfaces:

5.2.1 CLEC may receive a mechanized bill format via the EDI 811 transaction set.

5.2.2 PACIFIC shall provide CLECs a Usage Extract Feed electronically, on a daily basis, with information on the usage billed to its accounts for resale services in the industry standardized Exchange Message Record (EMR) format.

5.2.3 CLEC may receive Local Disconnect Report records (via CARE records) electronically that indicate when CLEC's customers change their Competitive Local Exchange Carrier.

5.3 Electronic access to billing information for UNE will also be available the following interfaces:

5.3.1 PACIFIC makes available to CLECs a local Bill Data Tape to receive data in an electronic format from its CABS database, the same information that would appear on its paper bill.

5.3.2 PACIFIC shall provide CLECs a Usage Extract Feed electronically on a

daily basis, with information on the usage billed to its accounts for UNE in the industry standardized Exchange Message Record (EMR) format.

5.3.3 CLEC may receive Local Disconnect Report records (via CARE records) electronically that indicate when CLEC's customers, utilizing PACIFIC ports, change their Competitive Local Exchange Carrier.

## 6. Remote Access Facility

6.1 CLEC must access the PACIFIC OSS interfaces, described herein, via the Pacific Remote Access Facility (PRAF). Connection to the PRAF will be established via a "port" either through dial-up or direct connection. CLEC may utilize a single port to access these interfaces to perform the supported functions in PACIFIC where CLEC has executed this Appendix and purchases System Access.

## 7. Operational Readiness Test (ORT) for Ordering/Provisioning

7.1 Prior to initial live access to interface functionality, the Parties shall conduct Operational Readiness Testing (ORT) which will allow for the testing of the systems, interfaces, and processes for the OSS functions.

7.2 Prior to live system usage, CLEC must complete user education classes for PACIFIC-provided interfaces that affect the PACIFIC network. Classes are train-the-trainer format to enable CLEC to devise its own course work for its own employees. Charges will apply for each class. Classes will be available for and required for PBSM, CESAR, LEX, StarWriter and SORD. Optional classes will be available for VeriGate and CLEO. Schedules will be made available upon request and are subject to change. The length of classes varies; the following table presents the applicable rates. Ongoing class schedules may be requested from CLEC's account manager.

Training Rates	5 day class	4.5 day class	4 day class	3.5 day class	3 day class	2.5 day class	2 day class	1.5 day class	1 day class	1/2 day class
1 to 5 students	\$4,050	\$3,650	\$3,240	\$2,835	\$2,430	\$2,025	\$1,620	\$1,215	\$810	\$405
6 students	\$4,860	\$4,380	\$3,890	\$3,402	\$2,915	\$2,430	\$1,945	\$1,455	\$970	\$490
7 students	\$5,670	\$5,100	\$4,535	\$3,969	\$3,400	\$2,835	\$2,270	\$1,705	\$1,135	\$570
8 students	\$6,480	\$5,830	\$5,185	\$4,536	\$3,890	\$3,240	\$2,590	\$1,950	\$1,300	\$650
9 students	\$7,290	\$6,570	\$5,830	\$5,103	\$4,375	\$3,645	\$2,915	\$2,190	\$1,460	\$730
10 students	\$8,100	\$7,300	\$6,480	\$5,670	\$4,860	\$4,050	\$3,240	\$2,430	\$1,620	\$810
11 students	\$8,910	\$8,030	\$7,130	\$6,237	\$5,345	\$4,455	\$3,565	\$2,670	\$1,780	\$890
12 students	\$9,720	\$8,760	\$7,780	\$6,804	\$5,830	\$4,860	\$3,890	\$2,920	\$1,945	\$970

7.3 A separate agreement will be required as a commitment to pay for a specific number of CLEC students in each class. CLEC agrees that charges will be billed by PACIFIC and CLEC payment is due 30 days later. CLEC agrees that personnel from other competitive Local Service Providers may be scheduled into any class to fill any seats for which CLEC has not contracted. Class availability is first-come, first served with priority given to CLECs who

have not yet attended the specific class.

7.4 Class dates will be based upon CLEC requests and PACIFIC availability.

7.5 CLEC agrees to pay a cancellation fee of the full price noted in the separate agreement if CLEC cancels scheduled classes less than two weeks prior to the scheduled start date. Should PACIFIC cancel a class for which CLEC is registered less than two weeks prior to the scheduled start date of that class, Pacific will waive the charges for the rescheduled class for the registered students. CLEC agrees to provide to PACIFIC completed registration forms for each student no later than one week prior to the scheduled training class.

7.6 CLEC agrees that CLEC personnel attending classes are to utilize only training databases and training presented to them in class. Attempts to access any other PACIFIC or SBC system are strictly prohibited.

7.7 CLEC further agrees that training material, manuals and instructor guides are Confidential Information as that term is defined in the Interconnection Agreement [If no ICA: *negotiate specific language*] and can be duplicated only for use internally for the purpose of training employees to utilize capabilities of PACIFIC's OSSs in accordance with this Appendix.

## 8. Rates

8.1 CLEC will pay PACIFIC the OSS rate(s) set forth in California Public Utilities Commission's first rulemaking in the Open Access and Network Architecture Development (OANAD) proceeding or as otherwise determined by the California Public Utilities Commission. Should an OSS rate(s) not be established in OANAD by September 30, 1993, CLEC will either 1) pay Pacific the OSS rate(s) Pacific proposes in OANAD under protest or 2) terminate its access to that OSS function. Should CLEC elect option 1, the rates paid will be subject to true-up should the final outcome of OANAD establish a higher or lower rate. This rate waiver is solely for OSS functions and not applicable to any other product, unless expressly documented in this Agreement. Neither party waives its rights pursuant to OSS or any other product in the OANAD proceeding, nor rights in any other product cost proceeding. In the case of rates for interfaces not covered by the OANAD proceeding, PACIFIC will charge proposed rates filed with the California Public Utilities Commission in the interim, subject to true-up.

## 9. Effective Date

9.1 This Appendix will be effective 30 days after filing with the California Public Utilities Commission unless suspended or otherwise rejected by the Commission.

**Attachment 4  
To SBC's Response to  
Specific Allegations**

**Letter from H. Glen Hutchins, Account Manager,  
Competitive Provider Account Team,  
Southwestern Bell Telephone Company,  
to Teleport Communications Group  
(August 7, 1998)**

August 7, 1998

Teleport Communications Group  
Steve Robinson            Englewood, CO  
Doris Mongiardini        Staten Island, NY  
Keith Schemp             Dallas, TX

Steve:

Doris:

Keith:

I received word from Keith Schemp yesterday that TCG wishes SWB to place an additional Voice Grade POT frame at the Dallas physical collocation sites where you have ordered voice grade service to be installed. With the DS1s, DS3s, power and VG terminations, space is tight and future growth may be limited in the one POT frame. Placing an additional VG frame will eliminate immediate space concerns while providing additional flexibility.

SWB discussed these jobs and the proposed changes and will review existing floor plans for cabinet placement and will also look to deliver and place the remaining cabinets within the existing timelines for the jobs. If timelines require adjustments to accommodate this change, SWB will work to deliver the DS1s, the DS3s and the power on time. Any additional days necessary to complete the required work may just affect the VG terminations and the new frame. If the following dates change, I will advise you.

Doris, I will need a corrected copy of the application pages for Melrose, Farmers Branch, Northlake and Taylor showing the addition of:

- (1) VG frame
- supplied and installed by SWB
- placed in the collocation common area.

These pages you can hand correct, date and initial, and fax to me on (214) 464-1486 as soon as possible.

The additional cost for each cabinet is expected to be \$2,594.00 plus a \$150.00 transportation and delivery charge for anywhere in the D/FW area. These costs will be included in the revised quote for these offices.

The current dates for turnover for the Dallas Jobs are as follows:

<u>Office</u>	<u>Orig. Due Date</u>	<u>Drawings Sent</u>	<u>Drawing Due Date</u>	<u>Drawings Received</u>	<u>New Due Date</u>
Melrose	7/29/98	5/14/98	5/21/98	6/22/98	9/4/98
Farmers Branch	7/29/98	5/14/98	5/21/98	6/22/98	9/4/98
Northlake	7/29/98	5/14/98	5/21/98	6/22/98	9/3/98
Richardson	7/29/98	5/14/98	5/21/98	6/17/98	8/26/98
**Taylor	7/29/98	6/24/98	7/6/98	7/24/98	9/4/98

\*\* Taylor is the office which is the closest to being complete. SWB will need to review already completed work to determine impact if any.

Recently, SWB was able to meet the original due dates for two of TCG's Houston physical collocations even though drawings were 4-5 weeks delayed. SWB will work to accommodate TCG's schedules where possible. All status requests should be directed to me on (214) 464-6478.

H. Glen Hutchins  
Account Manager - CPAT



**Attachment 5**  
**To SBC's Response to**  
**Specific Allegations**

**Physical Collocation Job Completion Notices**

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
**(To be completed by SWBT)**

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ACNA: IPM

CLLI: DLLSTXMEHE1

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INTERCONNECTOR: Teleport Communications Group-----

ADDRESS: 1 Teleport Drive-----

CITY / STATE: Staten Island, New York 10311-1004-----

CENTRAL OFFICE: Melrose      CITY: Dallas      STATE: TX

SWBT INTERCONN COORD: Glen Hutchins-----

PHONE #: 214-464-6478      FAX #: 214-464-1486      E MAIL: hh5391@txmail.sbc.com

CASE #: DL020398026P-----      CLLI: DLLSTXMEHE1-----

CAGE ACCESS DATE: 9-4-98      EFFECTIVE BILLING DATE: 9-4-98

SWBT COMPLETION DATE: 9-4-98      MAINTENANCE REVIEW DATE: 9-1-98

OVERALL COMPLETION DATE: 9-4-98

ALL WORK AND NECESSARY INSPECTIONS OF THE SPECIFIED PHYSICAL COLLOCATION SPACE HAVE BEEN COMPLETED IN ACCORDANCE WITH THE COLLOCATION AGREEMENT.

EXCEPTIONS TO CONSTRUCTION WORK: FIBER PLACEMENT WILL BE COORDINATED BY COLLOCATOR AND OSPE-----

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SOUTHWESTERN BELL TELEPHONE COMPANY  
PROJECT MANAGEMENT

NAME: Beth Lewis

SIGNATURE: \_\_\_\_\_

DATE: 9-4-98

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COMPLETION FORM FORWARDED TO: SWBT INTERCONN. COORD., NSS, AND ICSC

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
(To be completed by SWBT)

**INTERCONNECTOR** Teleport Communications Group **ADDRESS** 1 Teleport Drive  
**CENTRAL OFFICE** Melrose **CITY** Dallas **STATE** Tx  
**SWBT INTERCONN. COORD.** Glen Hutchins **TEL#** 214-464-6478  
**FAX#** 214-464-1486

**CASE #** DL020398026P **CLLI:** DLLSTXMEHE1

**POINT OF TERMINATION ADDRESS INFORMATION NEEDED TO ORDER AN INTERCONNECT CROSS CONNECT:**

**CIRCUIT TYPE:** 26NL

POT FRAME DSX-CROSS-CONNECT					VG CFA CABLE INFORMATION				
FLOOR	aisle	BAY	PANEL	JACK	CABLE	GUAGE	PAIR	LOCATION A	LOCATION 2
<u>DSX-3</u>	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>02</u>	<u>205</u>	<u>07</u>	<u>02</u>	<u>1-24</u>	-----	-----	-----	-----	-----
<u>02</u>	<u>205</u>	<u>07</u>	<u>03</u>	<u>1-24</u>	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>DSX-1</u>	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>02</u>	<u>DSX1</u>	<u>03</u>	<u>15</u>	<u>01-28A</u>	-----	-----	-----	-----	-----
<u>02</u>	<u>DSX1</u>	<u>03</u>	<u>15</u>	<u>01-28b</u>	-----	-----	-----	-----	-----
<u>02</u>	<u>DSX1</u>	<u>03</u>	<u>15</u>	<u>01-28C</u>	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	<u>DS0</u>	-----	-----	-----	-----
-----	-----	-----	-----	-----	<u>HE101</u>	<u>26NL</u>	<u>0001-1400</u>	<u>DLLSTXMEHE1</u>	<u>DLLSTXME</u>
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

SOUTHWESTERN BELL TELEPHONE COMPANY

**NAME (PROJECT MANAGER):** Beth Lewis  
(Type or Print)

**SIGNATURE:** \_\_\_\_\_ **Date:** 9-4-98

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
**(To be completed by SWBT)**

ACNA: TPM

CLLI: DLLSTXNOHD1

INTERCONNECTOR: Teleport Communications Group

ADDRESS: 1 Teleport Drive

CITY / STATE: Staten Island, New York 10311-1004

CENTRAL OFFICE: Northlake

CITY: Dallas

STATE: TX

SWBT INTERCONN COORD: Glen Hutchins

PHONE #: 214-464-6478 FAX #: 214-464-1486 E MAIL: hh5391@txmail sbc.com

CASE #: DL0203980029P

CLLI: DLLSTXNOHD1

CAGE ACCESS DATE: 9-3-98

EFFECTIVE BILLING DATE: 9-3-98

SWBT COMPLETION DATE: 9-2-98

MAINTENANCE REVIEW DATE: 8-31-98

OVERALL COMPLETION DATE: 9-3-98

ALL WORK AND NECESSARY INSPECTIONS OF THE SPECIFIED PHYSICAL COLLOCATION SPACE HAVE BEEN COMPLETED IN ACCORDANCE WITH THE COLLOCATION AGREEMENT.

EXCEPTIONS TO CONSTRUCTION WORK: FIBER PLACEMENT TO BE COORDINATED BY OSPE AND COLLOCATOR.

SOUTHWESTERN BELL TELEPHONE COMPANY  
PROJECT MANAGEMENT

NAME: Beth Lewis

SIGNATURE: \_\_\_\_\_

DATE: 9-3-98

COMPLETION FORM FORWARDED TO: SWBT INTERCONN. COORD., NSS, AND ICSC

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
(To be completed by SWBT)

**INTERCONNECTOR** Teleport Communications Group      **ADDRESS** 1 Teleport Drive  
**CENTRAL OFFICE** Northlake      **CITY** Dallas      **STATE** Tx  
**SWBT INTERCONN. COORD.** Glen Hutchins      **TEL#** 214-464-6478  
**FAX#** 214-464-1486  
**CASE #** DL020398029P      **CLLI:** DLLSTXNOHD1

**POINT OF TERMINATION ADDRESS INFORMATION NEEDED TO ORDER AN INTERCONNECT CROSS CONNECT:**

**CIRCUIT TYPE:** 26NL

POT FRAME DSX-CROSS-CONNECT					VG CFA CABLE INFORMATION				
FLOOR	aisle	BAY	PANEL	JACK	CABLE	GUAGE	PAIR	LOCATION A	LOCATION Z
<u>DSX-3</u>	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>02</u>	<u>203A</u>	<u>21</u>	<u>01</u>	<u>1-24</u>	-----	-----	-----	-----	-----
<u>02</u>	<u>203A</u>	<u>21</u>	<u>02</u>	<u>1-24</u>	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>DSX-1</u>	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>02</u>	<u>216</u>	<u>13</u>	<u>01</u>	<u>01-28A</u>	-----	-----	-----	-----	-----
<u>02</u>	<u>216</u>	<u>13</u>	<u>01</u>	<u>01-28b</u>	-----	-----	-----	-----	-----
<u>02</u>	<u>216</u>	<u>13</u>	<u>01</u>	<u>01-24C</u>	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	<u>DS0</u>	-----	-----	-----	-----
-----	-----	-----	-----	-----	<u>HD101</u>	<u>26NL</u>	<u>0001-1400</u>	<u>DLLSTXNOHD1</u>	<u>DLLSTXNO</u>
-----	-----	-----	-----	-----	-----	-----	-----	---	-----

**SOUTHWESTERN BELL TELEPHONE COMPANY**

**NAME (PROJECT MANAGER):** Beth Lewis  
(Type or Print)

**SIGNATURE:** \_\_\_\_\_ **Date:** 9-3-98

PHYSICAL COLLOCATION JOB COMPLETION NOTICE  
(To be completed by SWBT)

ACNA: TPM

CLLI: DLLSTXTAH11

INTERCONNECTOR: Teleport Communications Group

ADDRESS: 1 Teleport Drive

CITY / STATE: Staten Island, New York 10311-1004

CENTRAL OFFICE: Taylor

CITY: Dallas

STATE: TX

SWBT INTERCONN COORD: Glen Hutchins

PHONE #: 214-464-6478

FAX #: 214-464-1486

E MAIL: hh5391@txmail.sbc.com

CASE #: DL021298027P

CLLI: DLLSTXTAH11

CAGE ACCESS DATE: 9-4-98

EFFECTIVE BILLING DATE: 9-4-98

SWBT COMPLETION DATE: 9-4-98

MAINTENANCE REVIEW DATE: 8-31-98

OVERALL COMPLETION DATE: 9-4-98

ALL WORK AND NECESSARY INSPECTIONS OF THE SPECIFIED PHYSICAL COLLOCATION SPACE HAVE BEEN COMPLETED IN ACCORDANCE WITH THE COLLOCATION AGREEMENT.

EXCEPTIONS TO CONSTRUCTION WORK: FIBER PLACEMENT TO BE COORDINATED BY COLLOCATOR AND OSPE. NEW PLACEMENT OF CONDUIT TO BE DONE 9-8-98.

(COMPLETED 9-8-98 PER BETH LEWIS)

SOUTHWESTERN BELL TELEPHONE COMPANY  
PROJECT MANAGEMENT

NAME: Beth Lewis

SIGNATURE: \_\_\_\_\_

DATE: 9-4-98

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
(To be completed by SWBT)

**INTERCONNECTOR** Teleport Communications Group **ADDRESS** 1 Teleport Drive  
**CENTRAL OFFICE** Taylor **CITY** Dallas **STATE** Tx  
**SWBT INTERCONN. COORD.** Glen Hutchins **TEL#** 214-464-6478  
**FAX#** 214-464-1486

**CASE #** DL021298027P **CLLI:** DLLSTXTAH11

**POINT OF TERMINATION ADDRESS INFORMATION NEEDED TO ORDER AN INTERCONNECT CROSS CONNECT:**

**CIRCUIT TYPE:** 26NL

POT FRAME DSX-CROSS-CONNECT					VG CFA CABLE INFORMATION				
FLOOR	AISLE	BAY	PANEL	JACK	CABLE	GUAGE	PAIR	LOCATION A	LOCATION 2
<u>DSX-3</u>	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>04</u>	<u>407</u>	<u>31</u>	<u>13</u>	<u>1-24</u>	-----	-----	-----	-----	-----
<u>04</u>	<u>407</u>	<u>31</u>	<u>14</u>	<u>1-24</u>	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>DSX-1</u>	-----	-----	-----	-----	-----	-----	-----	-----	-----
<u>05</u>	<u>516</u>	<u>20</u>	<u>17</u>	<u>01-28A</u>	-----	-----	-----	-----	-----
<u>05</u>	<u>518</u>	<u>20</u>	<u>17</u>	<u>01-28B</u>	-----	-----	-----	-----	-----
<u>05</u>	<u>516</u>	<u>20</u>	<u>17</u>	<u>01-28C</u>	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	<u>DS0</u>	-----	-----	-----	-----
-----	-----	-----	-----	-----	<u>H11</u>	<u>26NL</u>	<u>0001-1400</u>	<u>DLLSTXTAH11</u>	<u>DLLSTXTA</u>
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

SOUTHWESTERN BELL TELEPHONE COMPANY

**NAME (PROJECT MANAGER):** Beth Lewis  
(Type or Print)

**SIGNATURE:** \_\_\_\_\_ **Date:** 9-4-98

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
**(To be completed by SWBT)**

**ACNA:** TPM

**CLLI:** DLLSTXFBHD1

**INTERCONNECTOR:** Teleport Communications-----d

**ADDRESS:** 1 Teleport Drive-----

**CITY / STATE:** Staten Island, N.Y. 10311-1004-----

**CENTRAL OFFICE:** Farmers Branch

**CITY:** Dallas

**STATE:** Tx

**SWBT INTERCONN COORD:** Glen Hutchins-----

**PHONE #:** 214-464-6478

**FAX #:** 214-464-1486

**E MAIL:** hh5391@txmail.sbc.com

**CASE #:** DL020398025P-----

**CLLI:** DLLSTXFBHD1-----

**CAGE ACCESS DATE:** 9-4-98

**EFFECTIVE BILLING DATE:** -----

**SWBT COMPLETION DATE:** 9-3-98

**MAINTENANCE REVIEW DATE:** 8-31-98

**OVERALL COMPLETION DATE:** 9-4-98

**ALL WORK AND NECESSARY INSPECTIONS OF THE SPECIFIED PHYSICAL COLLOCATION SPACE HAVE BEEN COMPLETED IN ACCORDANCE WITH THE COLLOCATION AGREEMENT.**

**EXCEPTIONS TO CONSTRUCTION WORK:** -----

**SOUTHWESTERN BELL TELEPHONE COMPANY**  
**PROJECT MANAGEMENT**

**NAME:** DeeAnn Shawn

**SIGNATURE:** -----

**DATE:** 9-4-98

**COMPLETION FORM FORWARDED TO: SWBT INTERCONN. COORD., NSS, AND ICSC**



**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
(To be completed by SWBT)

**INTERCONNECTOR** Teleport Communications Group      **ADDRESS** 1 Teleport Drive  
**CENTRAL OFFICE** Farmers Branch      **CITY** Dallas      **STATE** Tx  
**SWBT INTERCONN. COORD.** Glen Hutchins      **TEL#** 214-464-6478  
**FAX#** 214-464-1486

**CASE #** DL020398025P      **CLLI:** DLLSTXFBHD1

**POINT OF TERMINATION ADDRESS INFORMATION NEEDED TO ORDER AN INTERCONNECT CROSS CONNECT:**

**CIRCUIT TYPE:** 26NL

POT FRAME DSX-CROSS-CONNECT					VG CFA CABLE INFORMATION				
FLOOR	AISLE	BAY	PANEL	JACK	CABLE	GAUGE	PAIR	LOCATION A	LOCATION Z
DSX-1	-----	-----	-----	-----	-----	-----	-----	-----	-----
02	DSX-1	15	05	01-28A	-----	-----	-----	-----	-----
-----	DSX-1	15	05	01-28B	-----	-----	-----	-----	-----
-----	DSX-1	15	05	01-28C	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
DSX-3	-----	-----	-----	-----	-----	-----	-----	-----	-----
02	226	44	07	01-24	-----	-----	-----	-----	-----
-----	226	44	08	01-24	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	DS0	-----	-----	-----	-----
-----	-----	-----	-----	-----	HD101	26NL	0001-1000	DLLSTXFBHD1	DLLSTXFB
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

\*\*\*\*\*  
**SOUTHWESTERN BELL TELEPHONE COMPANY**

**NAME (PROJECT MANAGER):** DeeAnn Shawn  
(Type or Print)

**SIGNATURE:** \_\_\_\_\_ **Date:** 9-4-98

**PHYSICAL COLLOCATION JOB COMPLETION NOTICE**  
**(To be completed by SWBT)**

**ACNA:** IPM

**CLLI:** DLLSTXRNHG1

**INTERCONNECTOR:** TELEPORT COMMUNICATIONS-----

**ADDRESS:** 1 TELEPORT DRIVE-----

**CITY / STATE:** STATEN ISLAND, N.Y. 10311-1004-----

**CENTRAL OFFICE:** RICHARDSON      **CITY:** Dallas      **STATE:** Tx

**SWBT INTERCONN COORD:** GLEN HUTCHINS-----

**PHONE #:** 214-464-6478      **FAX #:** 214-464-1486      **E MAIL:** hh5391@txmail.sbc.com

**CASE #:** DL020498033P-----      **CLLI:** DLLSTXRNHG1-----

**CAGE ACCESS DATE:** 9-4-98      **EFFECTIVE BILLING DATE:** \_\_\_\_\_

**SWBT COMPLETION DATE:** 8-26-98      **MAINTENANCE REVIEW DATE:** 8-24-98

**OVERALL COMPLETION DATE:** 8-26-98

ALL WORK AND NECESSARY INSPECTIONS OF THE SPECIFIED PHYSICAL COLLOCATION SPACE HAVE BEEN COMPLETED IN ACCORDANCE WITH THE COLLOCATION AGREEMENT.

**EXCEPTIONS TO CONSTRUCTION WORK:** \_\_\_\_\_

**SOUTHWESTERN BELL TELEPHONE COMPANY**  
**PROJECT MANAGEMENT**

**NAME:** BECKY FEIGEL

**SIGNATURE:** \_\_\_\_\_

**DATE:** 9-4-98

**COMPLETION FORM FORWARDED TO:** SWBT INTERCONN. COORD., NSS, AND ICSC

## PHYSICAL COLLOCATION JOB COMPLETION NOTICE

(To be completed by SWBT)

**INTERCONNECTOR TELEPORT COMMUNICATIONS ADDRESS 1 TELEPORT DRIVE**  
**GROUP**

**CENTRAL OFFICE RICHARDSON**

**CITY** Dallas

STATE IX

SWBT INTERCONN. COORD. GLEN HUTCHINS

TEL# 214-464-6478

**FAX#** 214-464-1486

**CASE # DL020498033P**

CLLI: DLSTXRNHG1

**POINT OF TERMINATION ADDRESS INFORMATION NEEDED TO ORDER AN INTERCONNECT CROSS CONNECT:**

CIRCUIT TYPE: 26NL

## POT FRAME DSX-CROSS-CONNECT

### VG CFA CABLE INFORMATION

[illegible][illegible]

**SOUTHWESTERN BELL TELEPHONE COMPANY**

**NAME (PROJECT MANAGER):**Becky Feigel

(Type or Print)

**SIGNATURE:**

Date:9-04-98

**Attachment 6  
To SBC's Response to  
Specific Allegations**

**E-mail from H. Glen Hutchins, Account Manager,  
Competitive Provider Account Team,  
Southwestern Bell Telephone Company,  
to Keith Schemp, AT&T Local Services  
(August 11, 1998)**

## **HUTCHINS, H GLEN**

---

**From:** HUTCHINS, H GLEN  
**Sent:** Tuesday, August 11, 1998 2:39 PM  
**To:** 'Keith Schemp'  
**Cc:** 'Doris Mongiardini'; 'Robert Kissam'  
**Subject:** Dallas Taylor VG Frame and Reterm costs

Keith,

I received the updated copies of the physical collocation applications for Melrose, Northlake, Farmers Branch and Taylor from Doris on the 10th of August indicating the additional VG frame for each. [Thanks, Doris] I received word from our engineers last week that the space was tight in the (1) POT frame while trying to add the DS1s, DS3s, Power and VG terminations. Follow up discussions prompted the addition of a separate VG frame to be placed for the above mentioned locations.

I have asked for but, have not received, a mutually agreeable time for AT&T Local Services [TCG] to meet me out at the Taylor central office to review the POT frame issue and the cage layout (which is a little different than the drawings submitted by TCG but received by SWB late in the interval). I was informed yesterday that the job at Taylor (POT frame wiring and cabling) is pretty much done. SWB's contractor has quoted \$5,800 as the cost to recable the VG pairs from the (1) SWB POT frame to the new VG Frame.

I need some input from AT&T Local Services [TCG] on this issue?

In order to meet existing timelines (where possible) and based upon SWB's receipt of the revised applications, SWB is proceeding with the placement of the 2nd POT VG frame and will proceed with reterminating the VG pairs on the new frame when placed.

**IF YOU WISH SWB TO DO ANYTHING ELSE AT TAYLOR, PLEASE ADVISE ASAP!!!**

This additional cost will be reflected in the revised quote.

Thanks,

*H. Glen Hutchins*

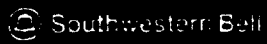
Southwestern Bell Telephone  
Acct Mgr-Competitive Provider Acct Team  
Four Bell Plaza, 7th Floor  
Dallas, Texas 75202  
Phone 214-464-6478  
Fax 214-464-1486  
hh5391@txmail.sbc.com

**Attachment 7  
To SBC's Response to  
Specific Allegations**

**Letter from H. Glen Hutchins, Account Manager,  
Competitive Provider Account Team,  
Southwestern Bell Telephone Company,  
to Doris Mongiardini, AT&T Local Services  
(September 29, 1998)**

H. Glen Hutchins  
Account Manager-  
Competitive Provider  
Account Team

Southwestern Bell Telephone  
Four Bell Plaza  
7th Floor  
Dallas, Texas 75202  
Phone 214 464-6478  
Fax 214 464-1480



September 29, 1998

Ms. Doris Mongiardini  
AT&T Local Services  
1 Teleport Drive  
Staten Island, NY 10311-1004

Dear Doris:

This is in response to TCG's physical collocation request for the Southwestern Bell (SWB) San Antonio Babcock central office. Attached for your review are the completed physical collocation application (Exhibit 1) and the Texas Tariff Summary Sheets (Exhibit 2). This quote is valid for 65 business days from the date of this letter. Thereafter, a new quote would be necessary.

This application was originally received on June 2, 1998 complete with a Standard Engineering Design Charge (EDC) of \$3,605.00 and carried a June 23, 1998 quote date. On June 22, 1998, the application was revised changing the power requirements to a non-standard power arrangement. The additional \$1,436.00 EDC charge for processing a non-standard power arrangement, however, was not received until August 6, 1998. This changed the quote to its current due date of October 26, 1998. SWB has included in this quote the Individual Cost Based (ICB) costs that represent the dedicated power supply required by the latest revised application.

This price quote, based on TCG's application, includes the preparation of 200 square feet of floor space, (1) Point of Termination (POT) Frame, (1) Voice Grade [VG] POT frame, (1) 110 volt/15 amp essential AC power circuit and (84) DS1, (48) DS3 and 2325 VG terminations. This quote also contains the cost for a -48V Power Plant equipped with (5) 200-amp rectifiers (one of the rectifiers is considered a spare unit), (3) strings of batteries and associated battery stands, (1) Power distribution service cabinet and power cable for distribution from the basement to the collocater's cage.

SWB will be required to place a new AC cabinet with a 600 amp feed for the new rectifiers. The interval for installation of the AC cabinet is approximately 6 weeks from a firm order date and acceptance of the quote. The interval for the power plant installation is 10-12 weeks from a firm order date and acceptance of the quote.

SWB typically begins preparing the requested collocation arrangement upon receipt of a copy of this letter, with an original signature of an authorized representative in the space provided below, a check for 50% of the total estimated preparation charges indicated in Exhibit 2, and a completed floor plan that provides the equipment layout in the dimensions provided by the SWB drawing. By returning the signed original and the check, your company commits to reimbursing SWB for the costs incurred in preparing the requested arrangement even if your company ultimately decides not to physically collocate, or otherwise as specified in the tariff, Section 5, Paragraph 6.5. The remainder of the preparation charges shall be payable upon notification by SWB that the job is complete.

TCG agrees to maintain at TCG's expense, insurance as specified in the tariff, Section 5.6, Paragraph 5.6.1. All insurance must be in effect on or before the date on which SWB begins construction and shall remain in force through job completion, job acceptance and occupancy.

SWB expects that the interval for this project will be 105 days from SWB's receipt of the check for 50% of the preparation charges and this signed document. However, if you elect to proceed with this arrangement, and SWB receives your confirmation at the same time SWB receives multiple confirmations for other arrangements within the same geographical area, SWB proposes that a mutually agreeable negotiated interval be established.

Should you have any questions, please call me.

Sincerely,

  
Enclosures



**Attachment 8  
To SBC's Response to  
Specific Allegations**

**Letter from David D. Kerr,  
Executive Director,  
Access & Interconnection Mktg.,  
Washington Bell Telephone,  
to Scott Falconer, Vice President, AirTouch Cellular  
(November 19, 1997)**

David D. Farr  
Executive Director  
Access & Interconnection Mktg.

Southwestern Bell Telephone  
One Bell Center  
Room 17-B-1  
St. Louis, Missouri 63101  
Phone 314 856-5730

Southwestern Bell

November 19, 1997

Mr. Scott Falconer  
Vice President  
AirTouch Cellular  
2785 Mitchell Drive, MS 9-2  
Walnut Creek, California 94598

Post-it Fax Note	7671	Date	# of Pages 3
To	Jordan E. DENNIS	From	MARTIN
Co/Dept	BRUCE BEARD	Co	314 924 2050
Phone #	JEFF THOMAS	Phone #	415 543 4118
Fax #		Fax #	

Dear Mr. Falconer:

This letter provides Pacific Bell's position regarding billing and collecting for Calling Party Pays services.

It is our policy that we will not bill for Calling Party Pays (CPP) service. We are willing to provide Billing Name and Address information if AirTouch Cellular wishes to bill and collect CPP itself or by other means.

We have determined that it is not in our best interest to bill and collect for CPP at this time. We believe our ability to market additional products and services would be negatively impacted if we were to bill CPP on Pacific Bell's telephone bill. In addition, we have been evaluating the possibility of reducing billing in several areas of non-traditional charges.

The California Tariff provides for the billing of an end user's wireless services. We do not believe this encompasses land line calls which an end user might make to cellular numbers. CPP was never contemplated as an option when the tariff was approved.

Lastly, the FCC recently issued a Notice of Inquiry regarding Calling Party Pays in which one of the issues the FCC seeks comments on is whether the FCC has the authority to require local exchange companies to provide billing information and services for CPP. We intend to file comments in response to the FCC's notice and closely follow the proceedings. We intend to fully comply with any decision the FCC reaches as a result of its Inquiry.

Please call me on 314-235-3730 if you wish to discuss further.

Sincerely,

David D. Farr

**Attachment 9  
To SBC's Response to  
Specific Allegations**

**Information Available to the Public from SBC's Home Page**

# SBC Communications Inc.

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## Agreements Between SBC's Long Distance Affiliates and SBC's Telephone Companies\*

This link contains agreements in place on or after August 12, 1997, which was the effective date of the FCC's Accounting Safeguards Order (in CC Docket 96-150) issued on Dec. 24, 1996, between SBC's long distance affiliates and SBC's telephone companies. Any agreement terminated after August 12, 1997, will remain listed here until one year after the date of termination.

For access to paper copies of any of these agreements, contact:

- District Manager-Regulatory Issues  
308 South Akard, Room 1513  
Dallas, Texas 75202  
214-858-1954 (Phone)  
214-858-1950 (Fax)

\*Definitions of SBC affiliates contained in these listings are as follows:

- Southwestern Bell Communications Services, Inc. (SBSCS): The long-distance affiliate created by SBC Communications Inc. (SBC).
- Pacific Bell Communications (PBComm): This is the long-distance affiliate created by Pacific Telesis Group prior to the merger of SBC and PTG. The assets and operations of PBComm will be transferred to SBSCS during 1998, after which PBComm will be dissolved.
- Southwestern Bell Telephone Company (SWBT): This is the SBC telephone company that serves Arkansas, Kansas, Missouri, Oklahoma and Texas.
- Pacific Bell (PB): This is the SBC telephone company that serves California.
- Nevada Bell (NB): This is the SBC telephone company that serves Nevada.

Any future changes to the names of these SBC affiliates will be reflected in the above definitions.

### Index of Agreements

- **Nevada Bell - Pacific Bell Communications**
  - **Non-Tariffed Services**
- **Nevada Bell - Southwestern Bell Communications Services, Inc.**
  - **Non-Tariffed Services**
- **Pacific Bell - Pacific Bell Communications**
  - **Non-Tariffed Services**
  - **Tariffed Services**
- **Pacific Bell - Southwestern Bell Communications Services, Inc.**
  - **Non-Tariffed Services**
- **Pacific Bell Communications - Pacific Bell**
  - **Non-Tariffed Services**
  - **Transfer of Assets**
- **Southwestern Bell Communications Services, Inc. - Southwestern Bell Telephone Company**

- [Transfer of Assets](#)
- [Lease of Equipment](#)
- **Southwestern Bell Telephone Company - Pacific Bell Communications**
  - [Non-Tariffed Services](#)
- **Southwestern Bell Telephone Company - Southwestern Bell Communications Services, Inc.**
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# SBC Communications Inc.

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## Non-Tariffed Services Provided by Pacific Bell to Southwestern Bell Communications Services, Inc.

- [General Administrative Services Agreement \(Contract No. 975512\)](#)
- [Billing and Collection Services \(Stand-Alone\)](#)
- [Billing Solutions Technology \(Schedule No. 511\)](#)
- [Business Communications Services \(Schedule No. 510\)](#)
- [Consumer Communications Services \(Schedule No. 513\)](#)
- [Industry Markets Services \(Schedule No. 512\)](#)
- [Network Integration Professional Services \(Stand-Alone\)](#)
- [Procurement Services \(Schedule No. 539\)](#)
- [Provision of Billing Record Formats for Billing System Development \(Stand-Alone\)](#)
- [Provision of PIC/CARE Records for Systems Development \(Stand-Alone\)](#)
- [Service Operations Services \(Schedule No. 530\)](#)
- [Technology Services \(Schedule No. 501\)](#)
- [Temporary Labor Services \(Schedule No. 526\)](#)
- [Toll Fraud Monitoring \(Stand-Alone\)](#)

### General Services Agreement

#### Description:

Establishes business relationship between PB and SBCS. All Schedules are attached by reference to the General Services Agreement.

Status: Active

[Original Document](#) (Microsoft Word document - file size 34K)

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### Memorandum of Understanding for Billing and Collection Services

#### Description:

Services consist of modifications to PB billing system to accommodate SBCS billing and collection services.

Status: Active

States Supported: CA

Pricing Methodology: Tariff

[Original Document](#) (PDF format - file size 262K)

[Billing and Collection Services Rate Schedule](#) (Microsoft Word document - file size 22K)

Status: Active

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### Billing Solutions Technology

#### Description:

Services consist of printing bills, enclosing bills in envelopes and generating statistical reports.

Status: Active  
States Supported: CA  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (Microsoft Word document - file size 22K)  
**Pricing Addendum** (Microsoft Word document - file size 22K)  
Status: Active

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#### **Business Communications Services**

Description:  
Services consist of consultation and joint marketing support by PB Business Communications Services Group.

Status: Active  
States Supported: CA  
Pricing Methodology: Fair Market Value  
**Original Document** (Microsoft Word document - file size 22K)  
**Pricing Addendum** (Microsoft Word document - file size 21K)  
Status: Active

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#### **Consumer Communications Services**

Description:  
Services consist of consultation and joint marketing support by PB Consumer Communications Services Group.

Status: Active  
States Supported: CA  
Pricing Methodology: Fair Market Value  
**Original Document** (Microsoft Word document - file size 22K)  
**Pricing Addendum** (Microsoft Word document - file size 22K)  
Status: Active

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#### **Industry Markets Services**

Description:  
Services consist of consultation and joint marketing support by PB Industry Markets Services Group.

Status: Active  
States Supported: CA  
Pricing Methodology: Fair Market Value  
**Original Document** (Microsoft Word document - file size 22K)  
**Pricing Addendum** (Microsoft Word document - file size 22K)  
Status: Active

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#### **Network Integration Professional Services**

Description:  
Services consist of provision of technical consultation on SBCS internal administrative network. PB shall provide such services related solely to SBCS

internal network, and not related in any way to facilities used for the provision of service to SBCS customers.

Status: Active  
States Supported: All  
Pricing Methodology: Fair Market Value  
**Original Document** (PDF format - file size 12K)

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#### **Procurement Services**

**Description:**

Services consist of mail services; information directory services; centralized distribution center database management; centralized distribution center material storage and fulfillment; and centralized distribution center voice, e-mail and fax services.

Status: Active  
States Supported: All  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (Microsoft Word document - file size 22K)

**Pricing Addendum** (Microsoft Word document - file size 23K)  
Status: Active

**Pricing Addendum** (PDF format - file size 42K)  
Status: Superseded

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#### **Memorandum of Understanding for Provision of Billing Record Formats for Billing System Development**

**Description:**

Services consist of provision of billing record formats to SBCS for billing system development.

Status: Active  
States Supported: CA  
Pricing Methodology: To Be Determined  
**Original Document** (PDF format - file size 468K)

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#### **Memorandum of Understanding for Provision of PIC/CARE Records for Systems Development**

**Description:**

Services consist of provision of PIC/CARE records to SBCS for systems development.

Status: Active  
States Supported: CA  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (PDF format - file size 411K)

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#### **Service Operations Services**



**Description:**

Services consist of consultation and joint marketing support by PB Service Operations Services Group.

Status: Active

States Supported: CA

Pricing Methodology: Fair Market Value

**Original Document** (Microsoft Word document - file size 22K)

**Pricing Addendum** (Microsoft Word document - file size 5K)

Status: Active

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**Technology Services****Description:**

Services consist of computer security services, computer operations and programming for joint marketing, consulting services for systems development, project management services and data center operations system support.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 9K)

**Original Document** (Microsoft Word document - file size 22K)

Status: Superseded

**Pricing Addendum** (PDF format - file size 6K)

Status: Active

**Pricing Addendum** (Microsoft Word document - file size 21K)

Status: Superseded

**Pricing Addendum** (Microsoft Word document - file size 20K)

Status: Superseded

**Pricing Addendum** (Microsoft Word document - file size 23K)

Status: Superseded

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**Temporary Labor Services****Description:**

Services consist of temporary support and consultation for general administrative functions.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 59K)

**Pricing Addendum - Billing No. 820-526-501** (Microsoft Word document - file size 21K)

Status: Singular Transaction on July 10, 1998

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**Memorandum of Understanding for Toll Fraud Monitoring**

**Description:**

Services consist of the provision of 1+ toll fraud monitoring on SBCS 1+ traffic originating in SWBT five-state territory.

**Status:** Active

**States Supported:** All

**Pricing Methodology:** To Be Determined

**Original Document** (PDF format - file size 70K)

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## Non-Tariffed Services Provided by Southwestern Bell Telephone Company to Southwestern Bell Communications Services, Inc.

- [General Services Agreement \(General Services Agreement\)](#)
- [Account Maintenance Agreement \(Stand-Alone\)](#)
- [Accounts Payable Services \(Schedule No. 118\)](#)
- [Ad Valorem \(Property Tax\) Services \(Stand-Alone\)](#)
- [BDS/LAN Engineering, Installation and Maintenance Services \(Stand-Alone\)](#)
- [Bellcore Support Services \(Schedule No. 084\)](#)
- [Billing and Collections Services \(Stand-Alone\)](#)
- [Budget Analysis Support Services \(Schedule No. 119\)](#)
- [Business Office Support \(Schedule No. 975\)](#)
- [Carrier Toll Data Report Services \(Stand-Alone\)](#)
- [Data Processing and Technical Personnel Support Services \(Stand-Alone\)](#)
- [Equal Access Consulting Services \(Stand-Alone\)](#)
- [Fulfillment Services \(Schedule No. 110\)](#)
- [General Ledger Support Services \(Schedule No. 117\)](#)
- [Human Resources Support Services \(Schedule No. 002\)](#)
- [InterLATA Communications \(Schedule No. 037\)](#)
- [Legal Services \(Stand-Alone\)](#)
- [Nonmanagement Employment Services \(Schedule No. 005\)](#)
- [Official Communications Services \(Schedule No. 017\)](#)
- [Operator Services Support \(Schedule No. 995\)](#)
- [Oracle Financial Support \(Schedule No. 128\)](#)
- [PIC Care Support \(Schedule No. 127\)](#)
- [Provision of Billing Records for Billing System Development \(Stand-Alone\)](#)
- [Provision of Billing Record Formats for Billing System Development \(Stand-Alone\)](#)
- [Provision of PIC/CARE Records for Systems Development \(Stand-Alone\)](#)
- [Purchasing and Contracting Services \(Schedule No. 039\)](#)
- [Real Estate Management Services \(Schedule No. 025\)](#)
- [Residence Service Center Support \(Schedule No. 994\)](#)
- [Revenue and Public Affairs Support \(Schedule No. 047\)](#)
- [Temporary Labor Services \(Schedule No. 026\)](#)
- [Toll Fraud Monitoring \(Stand-Alone\)](#)
- [Treasury Services \(Schedule No. 018\)](#)

### General Services Agreement

#### Description:

Establishes business relationship between SWBT and SBCS. All Schedules are attached by reference to the General Services Agreement.

Status: Active

[Original Document](#) (PDF format - file size 261K)

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### Account Maintenance Agreement

**Description:**

Services consist of provision of customer information contained in SWBT information system concerning customers that select SBCS as primary interexchange carrier.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Prevailing Price

**Original Document** (PDF format - file size 527K)

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**Accounts Payable Services****Description:**

Services consist of administrative support associated with processing accounts payable.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 55K)

**Pricing Addendum** (PDF format - file size 36K)

Status: Active

**Pricing Addendum** (PDF format - file size 38K)

Status: Superseded

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**Ad Valorem (Property Tax) Services****Description:**

Services consist of tax rendition, assessment negotiation, assessment appeal, verification and approval of tax billing.

Status: Terminated effective April 7, 1998.

**Original Document** (PDF format - file size 41K)

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**BDS/LAN Engineering, Installation and Maintenance Services****Description:**

Services consist of engineering, installation and maintenance of internal building distribution system/local area network (BDS/LAN). SWBT shall provide such services related solely to SBCS internal network, and not related in any way to facilities used for provision of service to SBCS customers.

Status: Terminated effective May 9, 1998.

**Original Document** (PDF format - file size 633K)

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**Bellcore Support Services****Description:**

Services consist of administrative support to order technical documents from Bell Communications Research, Inc. (Bellcore).

Status: Terminated effective April 17, 1998.

**Original Document** (PDF format - file size 55K)

**Pricing Addendum** (PDF format - file size 33K)

Status: Terminated effective April 17, 1998.

**Pricing Addendum** (PDF format - file size 40K)

Status: Superseded

[Back to Top](#)**Billing and Collections Services**

## Description:

Services consist of modifications to SWBT billing system to accommodate SBCS billing and collection services.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Tariff

**Original Document** (PDF format - file size 243K)**Billing and Collection Services Rate Schedule** (PDF format - file size 85K)

Status: Active

[Back to Top](#)**Budget Analysis Support Services**

## Description:

Services consist of provision of financial consultation on budget issues.

Status: Terminated effective April 17, 1998.

**Original Document** (PDF format - file size 58K)**Pricing Addendum** (PDF format - file size 40K)

Status: Terminated effective April 17, 1998.

**Pricing Addendum** (PDF format - file size 48K)

Status: Superseded

[Back to Top](#)**Business Office Support**

## Description:

Services consist of sale of long distance from SWBT Business Service Center.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 78K)**Pricing Addendum** (PDF format - file size 45K)

Status: Active

[Back to Top](#)**Carrier Toll Data Report Services**

## Description:

Services consist of provision of Carrier Toll Data Report to SBCS. The report consists of information containing SWBT bill data, including interLATA and intraLATA toll data.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fair Market Value  
**Original Document** (PDF format - file size 458K)

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### **Data Processing and Technical Personnel Support Services**

**Description:**

Services consist of developing and processing software programs for accounts payable, general ledger, billing systems and marketing systems.

Status: Active  
States Supported: All  
Pricing Methodology: Fair Market Value  
**Original Document** (PDF format - file size 711K)

**Rate Schedule 1** (PDF format - file size 19K)  
Status: Active

**Rate Schedule 1** (Microsoft Word document - file size 26K)  
Status: Superseded

**Rate Schedule 2** (Microsoft Word document - file size 29K)  
Status: Active

**Rate Schedule 1** (Microsoft Word document - file size 28K)  
**Rate Schedule 2** (Microsoft Word document - file size 35K)  
Status: Superseded

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### **Equal Access Consulting Services**

**Description:**

Services consist of customer record information system verification, switch verification and service order issuance for primary interexchange carrier change requests.

Status: Active  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Prevailing Price  
**Original Document** (PDF format - file size 829K)

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### **Fulfillment Services**

**Description:**

Services consist of production and distribution of calling cards and performing direct mail fulfillment services.

Status: Terminated effective April 17, 1998.  
**Original Document** (PDF format - file size 57K)

**Pricing Addendum** (Microsoft Word document - file size 21K)  
Status: Terminated effective April 17, 1998.

**Pricing Addendum** (Microsoft Word document - file size 21K)  
Status: Superseded

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### **General Ledger Support Services**

**Description:**

Services consist of consultation and processing of general ledger.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 62K)

**Pricing Addendum** (Microsoft Word document - file size 21K)

Status: Active

**Pricing Addendum** (PDF format - file size 37K)

Status: Superseded

**Pricing Addendum** (PDF format - file size 49K)

Status: Superseded

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**Human Resources Support Services****Description:**

Services consist of consultation and administrative support on benefit issues and staffing requirements.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 67K)

**Pricing Addendum** (PDF format - file size 37K)

Status: Active

**Pricing Addendum** (PDF format - file size 50K)

Status: Superseded

**Pricing Addendum** (PDF format - file size 81K)

Status: Superseded

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**InterLATA Communications****Description:**

Services consist of access to SWBT internal communications network for internal administrative traffic.

Status: Terminated effective September 4, 1998.

States Supported: All

Pricing Methodology: Fair Market Value

**Original Document** (PDF format - file size 75K)

**Pricing Addendum** (PDF format - file size 41K)

Status: Active

**Pricing Addendum** (PDF format - file size 56K)

Status: Superseded

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**Legal Services****Description:**

Services consist of professional services provided by SWBT Legal

organization.

Status: Active  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (PDF format - file size 57K)

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#### **Nonmanagement Employment Services**

**Description:**

Services consist of recruitment, testing and referral of nonmanagement candidates to SBCS. SBCS retains ultimate control of all hiring decisions.

Status: Terminated effective April 17, 1998.  
**Original Document** (PDF format - file size 237K)

**Pricing Addendum** (PDF format - file size 62K)  
Status: Terminated effective April 17, 1998.

**Pricing Addendum** (PDF format - file size 74K)  
Status: Superseded

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#### **Official Communications Services**

**Description:**

Services consist of access to internal audio conference facilities, access to local area network administrative services and coordination of personal computer acquisition.

Status: Terminated effective April 17, 1998.  
**Original Document** (PDF format - file size 59K)

**Pricing Addendum** (PDF format - file size 86K)  
Status: Terminated effective April 17, 1998.

**Pricing Addendum** (PDF format - file size 96K)  
Status: Superseded

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#### **Operator Services Support**

**Description:**

Services consist of transfer of customer calls concerning long distance service from SWBT operator services group to the corporate call center.

Status: Active  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (PDF format - file size 87K)

**Pricing Addendum** (PDF format - file size 50K)  
Status: Active

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#### **Oracle Financial Support**

**Description:**

Services consist of providing installation of Oracle financial software to SBCS.



Status: Active  
States Supported: All  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (*Microsoft Word document - file size 22K*)

**Pricing Addendum** (*Microsoft Word document - file size 21K*)  
Status: Active

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### **PIC Care Support**

Description:  
Services consist of provision of sample PIC Care file containing most common transaction types to SBCS.

Status: Active  
States Supported: All  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (*Microsoft Word document - file size 23K*)

**Pricing Addendum** (*Microsoft Word document - file size 21K*)  
Status: Active

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### **Provision of Billing Records for Billing System Development**

Description:  
Services consist of provision of billing records to SBCS for billing system development.

Status: Terminated effective April 20, 1998, and superseded by Provision of Billing Record Formats for Billing System Development.  
**Original Document** (*PDF format - file size 208K*)

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### **Provision of Billing Record Formats for Billing System Development**

Description:  
Services consist of provision of billing record formats to SBCS for billing system development.

Status: Active  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (*PDF format - file size 469K*)

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### **Provision of PIC/CARE Records for Systems Development**

Description:  
Services consist of provision of a sample PIC/CARE file containing most common transaction types to SBCS for systems development.

Status: Active  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost  
**Original Document** (*PDF format - file size 408K*)

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**Purchasing and Contracting Services****Description:**

Services consist of provision of stock forms, negotiation of contract for non-stock items, consultation on procurement processes, and motorized mail services.

Status: Terminated effective April 17, 1998

**Original Document** (PDF format - file size 60K)

**Pricing Addendum** (PDF format - file size 85K)

Status: Terminated effective April 17, 1998.

**Pricing Addendum** (PDF format - file size 115K)

Status: Superseded

**Pricing Addendum** (PDF format - file size 103K)

Status: Superseded

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**Real Estate Management Services****Description:**

Services consist of planning and construction of administrative floor space, furniture inventory, and furniture leasing.

Status: Terminated effective April 17, 1998.

**Original Document** (PDF format - file size 62K)

**Pricing Addendum - Real Estate Management** (PDF format - file size 73K)

Status: Terminated effective April 17, 1998.

**Pricing Addendum - Furniture Leasing** (PDF format - file size 111K)

Status: Terminated effective April 17, 1998.

**Pricing Addendum - Floor Space Leasing** (PDF format - file size 52K)

Status: Terminated effective April 17, 1998.

**Pricing Addendum - Real Estate Management** (PDF format - file size 98K)

Status: Superseded

**Pricing Addendum - Furniture Leasing** (PDF format - file size 159K)

Status: Superseded

**Pricing Addendum - Floor Space Leasing** (PDF format - file size 84K)

Status: Superseded

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**Residence Service Center Support****Description:**

Services consist of sale of long distance by SWBT Residence Service Center.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 80K)

**Pricing Addendum** (PDF format - file size 46K)

Status: Active

[Back to Top](#)**Revenue and Public Affairs Support****Description:**

Services consist of review of legislative activities and consultation on state and federal regulatory issues.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 72K)

**Pricing Addendum** (PDF format - file size 24K)

Status: Active

**Pricing Addendum** (PDF format - file size 69K)

Status: Superseded

**Pricing Addendum** (PDF format - file size 53K)

Status: Superseded

**Pricing Addendum** (PDF format - file size 60K)

Status: Superseded

[Back to Top](#)**Temporary Labor Services****Description:**

Services consist of temporary support and consultation for general administrative services.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 59K)

**Pricing Addendum - Billing No. 300-026-406** (PDF format - file size 38K)

Status: Singular Transaction on September 22, 1998.

**Pricing Addendum - Billing No. 300-026-406** (PDF format - file size 39K)

Status: Singular Transaction on September 22, 1998.

**Pricing Addendum - Billing No. 300-026-410** (PDF format - file size 41K)

Status: Singular Transaction on September 22, 1998.

**Pricing Addendum - Billing No. 300-026-406** (PDF format - file size 37K)

Status: Singular Transaction on September 18, 1998.

**Pricing Addendum - Billing No. 300-026-424** (PDF format - file size 44K)

Status: Singular Transaction on September 18, 1998.

**Pricing Addendum - Billing No. 300-026-401** (PDF format - file size 54K)

Status: Singular Transaction on September 18, 1998.

**Pricing Addendum - Billing No. 300-026-424** (PDF format - file size 40K)

Status: Singular Transaction on September 15, 1998.

**Pricing Addendum - Billing No. 300-026-517** (PDF format - file size 46K)

Status: Singular Transaction on September 11, 1998.

**Pricing Addendum - Billing No. 300-026-433** (PDF format - file size 37K)

Status: Singular Transaction on September 11, 1998.

**Pricing Addendum - Billing No. 300-026-420** (PDF format - file size 35K)  
Status: Singular Transaction on September 10, 1998.

**Pricing Addendum - Billing No. 300-026-433** (PDF format - file size 39K)  
Status: Singular Transaction on September 10, 1998.

**Pricing Addendum - Billing No. 300-026-383** (PDF format - file size 38K)  
Status: Singular Transaction on September 2, 1998.

**Pricing Addendum - Billing No. 300-026-401** (PDF format - file size 38K)  
Status: Singular Transaction on September 2, 1998.

**Pricing Addendum - Billing No. 300-026-406** (PDF format - file size 38K)  
Status: Singular Transaction on September 2, 1998.

**Pricing Addendum - Billing No. 300-026-401** (PDF format - file size 37K)  
Status: Singular Transaction on August 14, 1998.

**Pricing Addendum - Billing No. 300-026-437** (PDF format - file size 37K)  
Status: Singular Transaction on SAugust 14, 1998.

**Pricing Addendum - Billing No. 300-026-406** (PDF format - file size 38K)  
Status: Singular Transaction on August 14, 1998.

**Pricing Addendum - Billing No. 300-026-424** (PDF format - file size 49K)  
Status: Singular Transaction on August 13, 1998.

**Pricing Addendum - Billing No. 300-026-410** (PDF format - file size 40K)  
Status: Singular Transaction on August 13, 1998.

**Pricing Addendum - Billing No. 300-026-223** (PDF format - file size 44K)  
Status: Singular Transaction on August 13, 1998.

**Pricing Addendum - Billing No. 300-026-424** (Microsoft Word document - file size 22K)  
Status: Singular Transaction on July 7, 1998.

**Pricing Addendum - Billing No. 300-026-223** (Microsoft Word document - file size 21K)  
Status: Singular Transaction on June 4, 1998.

**Pricing Addendum - Billing No. 300-026-434** (PDF format - file size 37K)  
Status: Singular Transaction on May 8, 1998.

**Pricing Addendum - Billing No. 300-026-424** (PDF format - file size 40K)  
Status: Singular Transaction on May 8, 1998.

**Pricing Addendum - Billing No. 300-026-223** (PDF format - file size 41K)  
Status: Singular Transaction on April 30, 1998.

**Pricing Addendum - Billing No. 200-026-424** (PDF format - file size 34K)  
Status: Singular Transaction on April 22, 1998.

**Pricing Addendum - Billing No. 300-026-223** (PDF format - file size 34K)  
Status: Singular transaction on March 20, 1998.

**Pricing Addendum - Billing No. 300-026-223** (PDF format - file size 39K)  
Status: Singular Transaction on February 26, 1998.

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### **Toll Fraud Monitoring**

Description:

Services consist of transmission of SBCS 1+ traffic data originating in SWBT five-state territory to SBCS vendor for toll fraud monitoring.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fair Market Value

**Original Document** (PDF format - file size 59K)

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### Treasury Services

Description:

Services consist of issuance and reconciliation of SBCS accounts payable

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Original Document** (PDF format - file size 76K)

**Pricing Addendum** (Microsoft Word document - file size 21K)

Status: Active

**Pricing Addendum** (PDF format - file size 37K)

Status: Superseded

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**Attachment 10  
To SBC's Response to  
Specific Allegations**

**Letter from Edward E. Whitacre, Jr.,  
Chairman and CEO of SBC Communications Inc., to  
Philip Quigley, Chairman and CEO of PacificTelesis  
(April 1, 1996)**

Edward E. Whitacre, Jr.  
Chairman and  
Chief Executive Officer

SBC Communications Inc.  
175 E. Houston Street  
San Antonio, Texas 78205  
Phone 210 351-3401



April 1, 1996

Mr. Philip Quigley  
Chairman and CEO  
Pacific Telesis  
130 Kearny Street  
37th Floor  
San Francisco, California 94108

Dear Phil:

This is to confirm our agreement regarding plans for actions that will be implemented in your areas when our proposed merger closes. As you know, these plans are the result of our mutual conviction that this merger, and the steps necessary to implement it, are good for our customers, employees and shareholders. We are committed to the principle that this merger is about growing jobs and investment. To this end, we commit to you and the people of California that the merger will increase employment by our combined companies in California by at least 1,000 jobs over what would otherwise have been the case under previous plans if this merger had not occurred. Further, we will meet this commitment within two years of closing.

When our two companies are merged, it is our plan to:

- Invest in the California and Nevada economy.
- Maintain the headquarters of Pacific Bell and Nevada Bell in California and Nevada, respectively, and continue to use the Pacific Bell and Nevada Bell brand names.
- Establish a new company headquarters in California that will provide integrated administrative and support services for the combined companies.
- Establish headquarters and centralized administrative and operational functions in California for our combined companies' long distance businesses.
- Establish headquarters in California for our combined companies' international operations.
- Establish headquarters in California for our new internet company.

- Sustain appropriate commitments to your wireless, MMDS, and other leading initiatives.
- Continue, to the extent practical and consistent with the past practices of Pacific Bell and Nevada Bell, to purchase supplies and services from vendors in California and Nevada.

While the merger will have synergies and benefits throughout our respective markets and beyond, we commit to maintain and improve the quality of service to utility customers in California and Nevada, to expand service to ethnic markets, and to build communication bridges to Mexico, Latin America and the Pacific Rim countries. Moreover, we intend to maintain your commitments to diversity in the workforce and to continue the charitable contributions and community support that Pacific Telesis, its subsidiaries and foundation have provided to California and Nevada.

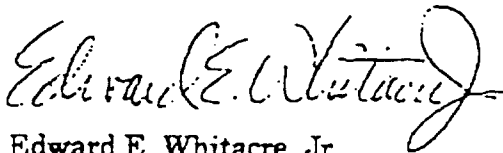
We also intend to make a positive contribution to further the important cause of improving the quality of education in your operating areas.

This merger will combine two of the best telecommunications companies in the world into an even better new company. It is a dynamic combination that will benefit our customers, shareholders and employees. This merger, which is an integral part of a world-wide strategy, has as a major focus growth, expansion and investment. I am committed, as I know you are, to minimizing job reductions and creating an enterprise that will generate increased job opportunities for the employees of both companies.

You will have a leadership role with me in assuring the success of our merged companies and in carrying out our commitments to California and Nevada and to the customers of Pacific Bell and Nevada Bell.

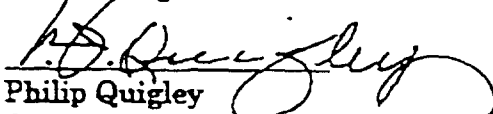
I know that you share these commitments and would appreciate your acknowledgment of your agreement and support.

Sincerely,



Edward E. Whitacre, Jr.

Acknowledgment



Philip Quigley  
Chairman and CEO  
Pacific Telesis



**Attachment 11  
To SBC's Response to  
Specific Allegations**

**Letter from Edward E. Whitacre, Jr.,  
Chairman and CEO of SBC Communications Inc.,  
to Richard C. Notebaert, Chairman and CEO of Ameritech Corporation  
(May 10, 1998)**



Chairman and  
Chief Executive Officer

175 E. Houston Street  
San Antonio, Texas 78205  
Phone: 512 551-6401

May 10, 1998

Richard C. Notebaert  
Chairman of the Board, President  
and Chief Executive Officer  
Ameritech Corporation  
30 South Wacker Drive  
Chicago, IL 60606

Dear Dick:

Congratulations on the successful conclusion of negotiations for the merger of SBC Communications Inc. ("SBC") and Ameritech Corporation ("Ameritech"). This merger will benefit the customers and employees of both companies, as well as our respective shareholders. Moreover, this merger will create and launch a new national and international competitor and enhance competition throughout the country.

I also want to emphasize that we share the philosophy, and commit to continuing Ameritech's record of providing an advanced telecommunications network offering high quality services, significant employment opportunities and to retaining its position as a prominent corporate citizen contributing to the residents and overall economy of the states served by Ameritech. As an indication of our mutual commitment to these goals, following the consummation of this merger, SBC will:

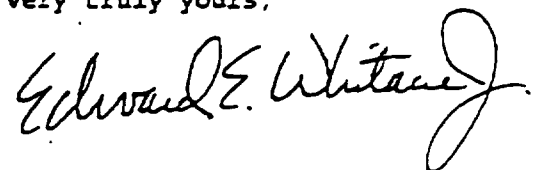
- (i) maintain Ameritech's headquarters in Chicago and state headquarters in each of your traditional states;
- (ii) continue to use the Ameritech name in each state;
- (iii) continue Ameritech's historic levels of charitable contributions and community activities;
- (iv) continue to support economic development and education in Ameritech's region consistent with Ameritech's well established commitments in these areas;
- (v) insure that, as a result of the merger, employment levels in your five state region will not be reduced due to this transaction and, in fact, as we discussed this transaction is based on growth and we fully expect employment levels to increase as a result of the merger; and

May 10, 1998  
Mr. Notebaert  
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(vi) continuing to invest capital necessary to support your network consistent with Ameritech's past practices.

Dick, I appreciate the efforts of you and your team in bringing about the successful conclusion of these negotiations. We look forward to the opportunity to work with the outstanding employees of Ameritech and to serving Ameritech's customers for a long time into the future.

Very truly yours,

A handwritten signature in black ink, reading "Edward E. Whitacre Jr." with a stylized flourish at the end.

## Certificate of Service

I, Elizabeth Ann Regan, hereby certify that the foregoing Joint Opposition of SBC Communications Inc. and Ameritech Corporation to Petitions to Deny and Reply Comments was served by first class mail, postage prepaid, on the following parties (except for FCC staff and International Transcription Service, Inc., who were served by hand) this 16<sup>th</sup> day of November, 1998.

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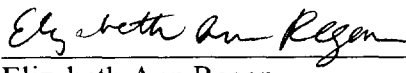
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